

DECISION-MAKER:	HEALTH OVERVIEW AND SCRUTINY PANEL		
SUBJECT:	ADULT SOCIAL CARE – PERFORMANCE UPDATE		
DATE OF DECISION:	20 OCTOBER 2022		
REPORT OF:	INTERIM DIRECTOR OF ADULT SOCIAL SERVICES		
<u>CONTACT DETAILS</u>			
Executive Director	Title	Interim Director – Adult Social Services	
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STATEMENT OF CONFIDENTIALITY	
Not applicable	
BRIEF SUMMARY	
This paper outlines performance against Key Performance Indicators for Adult Social Care.	
RECOMMENDATIONS:	
(i)	That the Panel notes the current performance in Adult Social Care and the progress being made towards improving services through the use of reliable data sets.
REASONS FOR REPORT RECOMMENDATIONS	
1.	The Chair of the Health Overview and Scrutiny Panel has requested an update on performance in Adult Social Care.
ALTERNATIVE OPTIONS CONSIDERED AND REJECTED	
2.	Not applicable.
DETAIL (Including consultation carried out)	
3.	Adult social care continues to operate in a highly dynamic, challenging environment. Increase in demand, focused mainly on the need to ensure flow out of the acute hospital has taken considerable resource, as has the need to ensure that people in the community are safe. The service is ensuring that staffing levels are maintained against a national shortage of qualified staff and is keeping agency usage to a minimum. Cost of living increases affecting providers has meant that whilst activity has slowly increased, the demands on the budget are increasing disproportionately, at a time when the whole council is needing to find savings.
4.	There are short waiting lists for assessments due to the increase in complexity of people requiring services, but these are regular prioritised to ensure resident safety.

5.	Reviews of care are being conducted to ensure that people are receiving the right care at the right time and that hours of care provided can be released back into the system where appropriate and safe to do so. Specific resource is now undertaking reviews so this figure will improve.
6.	The service has seen the implementation of a new Electronic Client Record System, Care Director. Stage one of the system implementation is now close to completion. This has resulted in a much improved, accessible data set for managers to use to monitor performance and produce reports. Phase two of implementation is now rolling out and this will be critical to SCC complying with the statutory functions of the Care Act reform in 2023.
7.	The performance data available is becoming more reliable and helping to shape services.
<u>Property/Other</u>	
8.	Not applicable.
LEGAL IMPLICATIONS	
<u>Statutory power to undertake proposals in the report:</u>	
9.	Not applicable.
<u>Other Legal Implications:</u>	
10.	Not applicable.
RISK MANAGEMENT IMPLICATIONS	
11.	Monthly Performance and Quality meetings started in September 2022 with management leads for each area of performance to develop and report on actions to improve performance.
POLICY FRAMEWORK IMPLICATIONS	
12.	This supports the council's objective of supporting people to live safe, healthy, independent lives and the council's priority to improve wellbeing as part of its draft corporate plan.

KEY DECISION?	No
WARDS/COMMUNITIES AFFECTED:	Not applicable.

SUPPORTING DOCUMENTATION

Appendices

1.	Adult Social Care Performance – September 2022
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Documents In Members' Rooms

1.	None.
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Equality Impact Assessment

Do the implications/subject of the report require an Equality and Safety Impact Assessment (ESIA) to be carried out?	No
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Data Protection Impact Assessment		
Do the implications/subject of the report require a Data Protection Impact Assessment (DPIA) to be carried out?		No
Other Background Documents		
Other Background documents available for inspection at:		
Title of Background Paper(s)	Relevant Paragraph of the Access to Information Procedure Rules / Schedule 12A allowing document to be Exempt/Confidential (if applicable)	
1.	None	